

The background of the slide is a photograph of a university campus. It features a large, leafy tree on the left, a building with a series of arches in the middle ground, and a dense bed of pink and purple flowers in the foreground. The text is overlaid on semi-transparent white boxes.

LSU

**Pinkie Gordon Lane
Graduate School**

**LSU Online
New Student Orientation &
Resource Guide**

General Information

As the state's center of academic research and advanced studies, the Graduate School administers a more extensive and comprehensive program than any other educational institution in Louisiana.

Web Resources

Main

lsu.edu/graduateschool/

Programs & Degrees

lsu.edu/graduateschool/admissions/programs.php

New Student Checklist

lsu.edu/graduateschool/students/new-graduate-students.php

Steps to Graduation (Online Degree)

https://www.lsu.edu/graduateschool/students/files/new_online_steps_grad.pdf

Contact Us

lsu.edu/graduateschool/about-us/staff.php

LSU Online Financial Aid

<https://www.lsu.edu/financialaid/index.php>

Grad School Deadlines

lsu.edu/graduateschool/students/calendars.php

Employee Tuition Exemption & Veteran's Benefits:

https://www.lsu.edu/hrm/benefits/tuition_exemption.php

<https://www.lsu.edu/vetaffairs/>

Grad School Forms

lsu.edu/graduateschool/students/grad_student_forms.php

Professional Development

https://lsu.edu/graduateschool/students/professional_development.php

Community Commitment

LSU believes engagement is essential for creating a vibrant and enriching university experience. We strive to provide equal opportunities for students, faculty, and staff, ensuring that everyone has the chance to thrive and succeed. Our commitment extends to creating a safe and accessible campus, where individuals can feel secure and supported in their pursuit of knowledge and personal growth. Above all, we prioritize excellence in all aspects, aiming to uphold the highest standards of education, research, and service.

Visit the [Office of Civil Rights & Title IX](#) website to learn more about LSU's commitment to creating an actively engaged community for all.

Student Advocacy & Accountability

Student Advocacy & Accountability is responsible for investigating alleged violations of university policy/standards and for implementing the accountability process as outlined in the LSU Code of Student Conduct. This is accomplished through educational outreach, accountability meetings, university hearing panels, and behavioral interventions for individual students and student organizations.

LSU Cares

LSU Cares is a university initiative dedicated to the well-being of students and promotion of a community that cares about each of its members.

LSU offers an online reporting system to help students, faculty, staff, families, and friends submit reports about:

- potential violations of the LSU Code of Student Conduct
- complaints or grievances
- concerns about students in crisis or distress.

Student Health Center

The mission of the Student Health Center (SHC) is to provide, promote, and support services that integrate individual health, education for health, prevention of disease, clinical treatment for illness, and public health responsibilities consistent with the educational mission of the University.

All full-time LSU Online students have the option to pay the SHC fee. This allows full-time students to utilize most of the services the SHC offers, including mental health and counseling services from LSU Mental Health Services, at no additional charge

Visit lsu.edu/shc for additional information about additional costs associated with your health care and other healthcare related topics.

Office of the Ombudsperson

The LSU Ombuds Office is a confidential, impartial, independent and informal process for faculty, staff, administration, and students to seek assistance and guidance to productivity and to increase the quality of their experience at LSU. Through its mission, the Ombuds Office helps further LSU's commitment to pursuing educational excellence.

LSU Online Financial Aid & Student Financials

In order to receive financial aid, you must fill out a FAFSA form each year. Visit www.lsu.edu/financialaid for more information on eligibility requirements for a variety of grants and loans, how to apply, and the estimated cost of attendance. You must enroll in at least 6 hours per term (combination of 1st and 2nd module) to qualify for a federal loan.

For questions about Financial Aid, contact LSU Online Financial Aid via email at lsuonlinefinaid@lsu.edu or call 225-578-3103.

It is important that you strive for financial success, and the LSU Cale P. & Katherine Smith Student Financial Management Center is one of many resources available to help you make good financial decisions and form fiscally responsible habits.

Visit lsu.edu/career/sfmc.php for more information.

LSU Employee Tuition Exemption

Full-time (100% FTE) LSU A&M faculty and staff in a permanent, full-time position with a minimum of one (1) year employment (prior to enrollment) with approval from immediate supervisor and department head.

For more information on Employee Tuition Exemption, visit: www.lsu.edu/hrm/benefits/tuition_exemption or contact LSU Office of Human Resource Management at 225-578-8200.

Office of Veteran's Affairs

The GI Bill® is a federally funded program through the Department of Veterans Affairs that helps make college more affordable to eligible veterans and their eligible dependents. Each program differs in eligibility requirements, as well as what kind of aid the veteran/dependent student should expect to receive. Listed below are the different chapters of the GI Bill® in which LSU participates.

For more information, visit www.lsu.edu/vetaffairs, call 225-578-3103, or email VA@lsu.edu.

For residency updates for military status, please have a representative from the Registrar's Office email gradres@lsu.edu to update your status for correct tuition billing.

Bursar's Office

The Office of Bursar Operations specializes in student charges and billing. They will assist students in understanding the fees that appear on their account and guide them through their payment options.

If you need information on your account charges, have questions about making payments, or need a payment arrangement you can reach out to the Bursar's Office at bursar@lsu.edu or 225-578-3357.

Note:

If you utilize Financial Aid and have questions about applying your Financial Aid to your fee bill, contact LSU Online Financial Aid via email at lsuonlinefinaid@lsu.edu or call 225-578-3103.

Registrar's Office

The Office of the University Registrar (OUR) is the hub for all official academic records. In serving students, both former and current, the OUR offers services such as providing official transcripts, issuing new or replacement diplomas, supplying enrollment verifications, and updating student directory information.

Working closely with LSU faculty and staff, the OUR produces important documents to support student success including the [University Catalog](#), [Academic Calendar](#), and the [Schedule Booklet](#) for academic terms.

If you have any questions about your Official Transcript, need to update your enrollment information (such as a name change), or have other questions pertaining to registration, enrollment, transcripts, or degree conferral please contact the Registrar's Office via email at regsitrar@lsu.edu or by calling 225-578-1686.

Disability Services

The Office of Disability Services goal is to provide accommodations tailored to each student's unique situation. They support students with a variety of needs, including ADHD, Learning, Physical/Medical, Psychological, and Temporary Conditions.

If you have any questions or need assistance with the documentation process for an accommodation, please contact their office via email at disability@lsu.edu or call 225-578-5919.

LSU Online Transcript Service & Transcripts Submission

If you were admitted *Provisionally* and selected the LSU Online Transcript service during your Graduate Admissions application, LSU Online will work with your institution(s) to obtain your Official Transcripts for you. If you have any trouble with your transcripts being submitted, please contact Cherie Dalton via the email at cdalto10@lsu.edu.

If you were admitted *Provisionally*, but did not select to use the LSU Online Transcript service during your Graduate Admissions application, you can submit Official Transcripts directly to the Graduate School by scheduling an in-person drop off appointment, having your institution electronically submit them to gradtranscripts@lsu.edu or having them mailed to us from your institution.

For more information on Official Transcript submission processes, please visit our website: www.lsu.edu/graduateschool/admissions/requirements-deadlines

Office of Civil Rights & Title IX

The LSU Office of Civil Rights & Title IX advances LSU's institutional commitment to a learning, working, and living environment grounded in civil rights, equal access, accountability, and respect. Serving the entire LSU system, the office provides leadership, guidance, and oversight to help ensure that LSU's campuses uphold applicable federal and state laws, university policies, and the shared values that define our academic community.

Visit our [website](#) to learn more about Civil Rights and Title IX policies, supportive measures for parties to a complaint, or the university's ADA & Accessibility accommodations.

Olinde Career Center

The Olinde Career Center is committed to ensuring every student has ample opportunities to gain experience, grow their network, and communicate their aptitude for a chosen career long before graduation. We believe LSU students are unparalleled in their potential to step into leadership, solve problems, and elevate the workforce for the benefit of all.

To schedule an appointment, join Handshake and schedule an appointment directly at:

https://lsu.joinhandshake.com/edu/appointments?page=1&per_page=25

For more information, please contact Lisa Hibner directly at lisahibner@lsu.edu or via phone at 225-578-8038. Lisa Hibner works exclusively with LSU Online students and can be a great resource for your career advising and job search needs!

Information Technology Services (ITS)

Information Technology Services (ITS) enables the IT resources used by LSU students, staff, and faculty. ITS staff members create and maintain vital university systems like course registration and grades; provide network, wireless and telephone connectivity campus-wide; house the computational resources used by many LSU researchers; staff and maintain student computing labs; and provide direct support to the thousands of computer users at LSU.

If you experience any issues with access to your LSU Email, Workday Student, MYLSU, or Moodle contact ITS via phone at 225-578-3375 or submit an ITS Ticket at:

<https://itservice.lsu.edu/TDClient/30/Portal/Home/>

Tiger Card Office

LSU Online students *can* obtain an LSU Tiger Card by visiting the Tiger Card Office in the LSU Student Union in-person or ordering online. *Obtaining a Tiger Card is optional for LSU Online students.*

Please use the following link if you need to submit a photo for your Tiger Card: [Tiger Card Photo Submission Portal](#). Once your photo is approved, send the Tiger Card Office your preferred mailing address and they will notify you once they mail it to you.

If you have questions about your photo submission or Tiger Card mailing, you may reach out to the Tiger Card Office at tigercard@lsu.edu.

Visitor Information

The websites below are great resources to find hotel discounts and local attractions.

Campus Visitors: lsu.edu/visit 225
Magazine: 225batonrouge.com Visit
Baton Rouge: visitbatonrouge.com The
Advocate: theadvocate.com
DIG Magazine: digbr.com