

**LSU Health Public-Private Partnership Report Card
FY 2016 - 4th Quarter**

Our Lady of the Angels Hospital - Bogalusa, Louisiana		
Footnotes	Comments	Date completed
Operations Milestones	Impact	Date completed
Medical Equipment Investments		
Technology Investments		
	Converted to EPIC system June 19, 2016	6/1/16

**LSU Health Public-Private Partnership Report Card
FY 2016 - 4th Quarter**

**Graduate Medical Education Resident FTEs
Our Lady of the Angels Hospital Bogalusa Based Programs**

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
FY14 includes HCSD/Washington St. Tammany (Bogalusa) and Our Lady of the Angels Hospital; FY15 & FY16 includes Our Lady of the Angels Hospital only	Family Medicine-Bogalusa ⁸	18.1	16.9	18.0
	Ophthalmology	0.9	0.8	0.9
Bogalusa Programs		19.0	17.7	18.9

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

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FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

⁸Family Medicine-Bogalusa includes residents on an HRSA grant: 7 residents (FY14 & FY15) and 6 residents (FY16)

LSU Health Public-Private Partnership Report Card FY 2016 - 4th Quarter

LSU Health BR - A Division of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana		
Footnotes	Comments	Date completed
	Free Care patient mix is low due to the inability to access the Department of Revenue system to verify income. In the past, EKL was allowed access as a public hospital; however, private facilities are not allowed this privilege. This hinders the ability to approve or deny applications when patients do not return applications as requested.	7/9/14
	Inpatient Discharge Days: Differences in patient population and breadth of services provided explains differences in the comparison of patient days. For example: EKL Cardiac patients were transferred to other hospitals if interventional procedures were needed, reducing patient days. OLOL offers full-service cardiac care which increases patient days. The inpatients are defined as all inpatients who have had clinic visits since the transition; patients who have LSU physicians attending, admitting, surgeon or consulting; or who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance, and private pay patients were our patients prior to the transition – but with no accurate way to report them separately. Inpatients - Adult and Peds stats revised based on discussion . It now includes all Self Pay & Medicaid patients based on Lake Classification. Inpatients Psychiatry stats revised based on discussion . It now includes all Self Pay & Medicaid patients based on Lake Classification . The patients with Principal Dx of 290 to 319	7/9/14
	ED Visits: ED patients are defined as patients who have had clinic visits since the transition; who have LSU physicians as the attending, admitting, surgeon or consulting; who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance and private pay patients were our patients prior to the transition – but with no accurate way to report them separately. ED visits revised based on discussion . It includes all Self Pay & Medicaid based on Lake Classification . In addition it also includes Patient Type - Treatment or Patient Type - T that comes through ER - Fast Track eg. Sickle Cell etc.	7/9/14
	Outpatient Encounters/Outpatient Clinic Visits with E&M codes: Due to differences in operational accounting methods between EKL and LSU BRH, outpatient encounters are not equally comparable. Outpatient Encounters Stats revised it includes Outpatient at LSU clinics, Ambulatory , Observation and Outreach patients.	7/9/14
	Observations Days are the patient days of Patient Type Observation or Patient Type Q based on Lake Classification with stay <=72 hrs	7/9/14
	Urgent Care volumes are low due to an issue with charge capture - causing some of the charges to "error out". Will correct on next report.	12/2/14
	Charging issues were causing erroneous (lower)reporting of volumes. Urgent Care statistics are modified for the December report to depict encounters as opposed to charges as previously reported.	12/15/15
Operations Milestones	Impact	Date completed
Medical Equipment Investments		
Technology Investments		

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Graduate Medical Education Resident FTEs by Program Specialty				
Our Lady of the Lake Regional Medical Center Baton Rouge Based Programs				
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
FY14 includes LSUHSC, EKL Memorial Hospital, OLOL (Previous EKL), and OLOL Hospital; FY15 & FY16 includes OLOL only	Anesthesiology	0.7	0.3	-
	Dermatology	5.8	5.0	5.0
	Emergency Medicine	0.9	0.8	1.0
	Emergency Medicine-Baton Rouge	27.8	29.3	33.0
	ENT-Neurotology	-	-	1.0
	General Dentistry ⁶	4.8	4.0	5.4
	Internal Medicine-EKLMC	34.5	38.5	38.5
	Internal Medicine-Dermatology	0.1	-	-
	Internal MD/Emergency MD	-	0.2	-
	OB/GYN-EKL	0.7	0.0	-
	Ophthalmology	2.0	2.0	2.0
	Ophthalmology-Retina	1.0	1.0	1.0
	Oral Surgery ⁶	4.0	6.7	6.0
	Orthopedics	3.0	3.5	4.0
	Otorhinolaryngology/ENT	8.4	9.7	9.0
	Plastic Surgery	0.3	-	-
	Psychiatry-OLOL	12.0	18.0	22.9
	Surgery	18.5	17.0	14.0
Surgery-Vascular	1.0	1.0	1.0	
Surgery-Vascular Surgery-Residency	0.5	1.0	2.0	
Baton Rouge Programs		126.0	138.0	145.8

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⁶FTE count includes general dentistry and oral surgery residents in the medical school as part of their residency

**LSU Health Public-Private Partnership Report Card
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University Hospital and Clinics - Lafayette, Louisiana			
Footnotes	Comments		Date Completed
	4/16 Free Care \$9,477,194 - when patients qualify for charity care, there is a look back that is done to move accounts to charity and due to the timing of previous months, the month to month amounts will vary.		
	5/16 Free Care \$10,380,634 - when patients qualify for charity care, there is a look back that is done to move accounts to charity and due to the timing of previous months, the month to month amounts will vary.		
	6/16 Free Care \$9,146,999 - when patients qualify for charity care, there is a look back that is done to move accounts to charity and due to the timing of previous months, the month to month amounts will vary. When patients qualify for Medicaid there is a shift from Self Pay to Medicaid.		
Operations Milestones	Accomplishment	Impact	Date Completed
Medical Equipment Investments			
Technology Investments			

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Graduate Medical Education Resident FTEs by Program Specialty				
University Hospital and Clinics Lafayette Based Programs				
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
FY14 includes HCSD/University Medical Center and University Hospital & Clinics, and Lafayette General Medical Center; FY15 & FY16 includes University Hospitals & Clinics and Lafayette General Medical Center	Anesthesiology	0.5	0.3	-
	Internal Medicine-Cardiology	1.0	1.0	1.0
	OB/GYN	5.0	5.0	4.8
	OB/GYN Fellows	0.1	-	0.1
	Ophthalmology	5.0	4.0	3.1
	Ophthalmology-Retina	1.0	1.0	1.0
	Orthopedics	2.0	2.0	2.0
	Otorhinolaryngology/ENT	4.8	5.4	3.0
	Surgery	8.7	9.0	9.0
	UMC-Family Medicine	23.2	24.3	26.9
	UMC-Family Medicine-Geriatrics	0.1	1.0	2.0
	UMC-Internal Medicine	26.1	26.8	28.8
Lafayette Programs		77.5	79.8	81.7

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Leonard J. Chabert Medical Center - Houma, Louisiana			
Footnotes	Comments		Date completed
Operations Milestones	Accomplishment	Impact	Date completed
Medical Equipment Investments			
Technology Investments			

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Graduate Medical Education Resident FTEs by Program Specialty				
Leonard J. Chabert Houma Based Programs				
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
FY14 includes HCSD/Leonard J. Chabert Medical Center; FY15 & FY16 includes Ochsner/Leonard J. Chabert Medical Center only	Family Medicine	2.1	2.7	2.0
	Internal MD/Emergency MD	0.7	-	-
	Ophthalmology	3.0	3.0	3.0
	Phys Med & Rehab	2.0	2.0	2.0
Houma Programs		7.8	7.7	7.0

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**LSU Health Public-Private Partnership Report Card
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University Medical Center New Orleans - New Orleans, Louisiana			
Footnotes	Comments		Date completed
	Outpatient Encounters were calculated using charges and includes the count of ER visits and LWBS charges. The baseline is calculated based upon patient encounters and excludes ED visits and LWBS patients. Updated the measures and definition to exclude ED visits, admits, and LWBS encounters.		6/30/15
	ED Visits were calculated as ER level visit charges including LWBS charges and ED outpatients admitted to the inpatient areas. The baseline is calculated using ER level visits only excluding LWBS and patients admitted as inpatients. Updated measures and definitions to exclude ED admits and LWBS encounters.		6/30/15
	IP, OP, ED, and Psych Payer Mix percentages were calculated using patient revenues, whereas the baseline is calculated using inpatient days or visits. Updated measures and definitions so that IP & Psych are a percentage of inpatient days, and OP and ED are a percentage of visits.		6/30/15
	The decrease in OP and ED Free Care percentages in the Patient Mix is due to a shift from Self-Pay to Managed Medicaid.		7/1/15
	OP Pharmacy closed in August 2015.		9/1/15
Operations Milestones	Accomplishment	Impact	Date completed
	Ascom Unite was installed, which connects the nurse and nurse aides to the nurse call system	Allows the caregivers to be more in direct contact with the patient	4/1/16
	IOS Roverswas installed, which is a pilot program to test out the new medication administration hardware for Epic	Presents the user with an easier access view for patient care and med administration	4/1/16
	The Cancer Center was awarded Three Year Accreditation from the Commission on Cancer	Promotes patient-centered cancer care, including the delivery of genetic testing and counseling, the development of survivorship care plans, and mechanisms to address psychosocial distress and health care disparities and barriers	5/1/16
	Instituted a Colorectal Bundle in surgery	To reduce Infection Rates	6/16/16
	Developed and instituted a surgery specific standardized patient education booklet related to reducing infections	To reduce Infection Rates	6/16/16
	Added waterless hand gel to our inpatient admission packet with education on the importance of hand hygiene	To reduce Infection Rates	6/16/16
	New patient handbook that includes more patient education materials on items from the facility, reducing infection, discharge planning, etc	To improve patient education	6/16/16
	Opened a gift shop	Able to provide this service to our patients	6/16/16
	Installed 2 water bottle filling station in the public areas	Promote healthy living	7/16/16
Capital Investments			
5,886,118.67	Distributed Antenna System (DAS) Phase II, EPIC Infrastructure, & GE RIS PACS Migration	UMC IT	2016
1,826,375.95	iMRI Room Construction, Epilepsy & Nero Monitoring Equipment, Radiology Entry Doors, HD11 Upgrade (2), Medtronic ENT Navigation, CV Equipment, Hot Water Pressure Washer, EVS Washer & Dryer, Anoscopy HRA, Neoprobe, & Portable Slit Lamp	UMC Capital	2016
\$ 7,712,494.62	Capital Investments are through June 2016		

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Graduate Medical Education Resident FTEs by Program Specialty				
LCMC Health New Orleans Based Programs				
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Anesthesiology	6.3	7.0	9.0
	Child Neurology	0.6	-	1.0
	Dermatology	4.0	3.4	4.0
	Emergency Medicine-Hyperbaric	2.0	1.0	3.0
	Emergency Medicine	35.3	35.6	37.4
	ENT-Neurotology	-	1.0	0.2
	Family Medicine	1.0	0.7	1.0
	General Dentistry ⁶	5.8	-	6.2
	LSU PM&R/Pain Medicine	0.5	0.5	0.5
	Internal Medicine-Baton Rouge (EKL)	-	-	1.0
	Internal MD/Emergency MD	5.4	5.4	6.5
	Internal Medicine	25.2	24.9	21.2
	Internal Medicine-Cardiology Interventional	1.0	1.0	1.0
	Internal Medicine-Endocrine	1.9	1.9	1.9
	Internal Medicine-GI	2.4	2.2	3.3
	Internal Medicine-Hematology/Oncology	5.1	5.2	5.2
	Internal Medicine Infectious Disease	3.3	3.0	2.1
	Internal medicine-Nephrology	1.6	1.9	2.0
	Internal Medicine-Pulmonary/CRIT	5.1	5.0	5.0
	Internal Medicine-Rheumatology	3.0	4.0	3.8
	Internal Medicine-Cardiology	6.1	6.1	6.1
	Internal Medicine-Dermatology	0.3	0.7	1.0
	Internal Medicine-Geriatrics	-	1.0	2.0
	Internal Medicine-Pediatrics	8.1	6.2	7.1
	Neurology	8.2	6.6	8.0
	Neurology Fellows	3.3	2.0	2.0
	Neurosurgery	5.2	3.0	6.0
	OB/GYN	8.9	8.7	8.4
	OB/GYN Fellows	0.2	0.3	0.7
	Ophthalmology	4.7	4.7	4.3
	Ophthalmology-Retina	1.0	1.0	1.0
	Oral Surgery ⁶	19.8	8.0	22.0
	Orthopedics	7.5	7.5	7.3
	Otorhinolaryngology/ENT	1.8	2.0	3.0
	Pathology	7.5	9.5	10.0
	Pediatrics	-	0.2	-
	Pediatrics-A/I	0.4	0.4	0.4
	Pediatrics/Emergency Medicine	-	0.5	2.5
	Phys Med & Rehab	3.9	3.9	3.8
	Plastic Surgery	2.0	3.0	3.0
	Plastic Surgery-Integrated	-	3.3	4.0
	Psychiatry	21.2	24.0	21.2
	Psychosomatic Medicine	-	1.0	1.0
	Psychiatry - OLOL	-	-	0.1
	Radiology	9.7	10.1	9.0
	Surgery ⁷	13.0	18.9	20.0
	Surgery-Trauma Critical	2.0	2.0	2.0
	Surgery-Vascular Surgery Residency	1.2	2.7	4.0
	Urology-Female Pelvic Reconstruction Fellowship	0.1	-	-
	Radiology-Women's & Breast Imaging	0.5	1.0	1.0
	New Orleans Programs	246.1	242.0	276.2

FY14 and FY15 includes HCSD/MCLNO, LSUHSC department accounts, and LA Children's Medical Center; FY16 includes LSUHSC department accounts and LA Children's Medical Center

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LCMC Health includes resident programs at UMC New Orleans, Touro, and Children's Hospital New Orleans

⁶FTE count include general dentistry and oral surgery residents in the medical school as part of their residency

⁷ILH includes 4.3 surgery residents in labs

**LSU Health Public-Private Partnership Report Card
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Moss Memorial Health Clinic - Lake Charles, Louisiana			
Footnotes	Comments		Date completed
	Free Care recipients for Apr, May & Jun 2016 of 7722 includes MMHC, LCMH Inpatients, Psych and ED services.		12/1/15
	Payer Mix % calculated on the base numbers in this report and do not represent the payer mix for the entire hospital. Free Care % includes only 100% free care patients and the Self-Pay % includes partial free care, pending free care, pending Medicaid, in addition to true self-pay.		11/1/14
	OP Encounters and visits are lower in November due to 1) Holidays, which is a trend every year, 2) The Pedi Clinic was downsized in Nov. from 5 days a week to 1 day a week with the majority of the pedi patients are being seen at LSU Family Practice, 3) there were several provider vacation days in the month, and 4) our CT Scanner was down for three days in the month.		11/1/14
	The methodology for capturing inpatients (including discharges, observation days, ALOS, discharges days, and daily census) and ED patients: is all patients that had a clinic visit at Moss Memorial since transition regardless of financial class, all patients that have a medical record that starts with 990 regardless of financial class (the old Moss record number with a 990 in the front of the number); all Medicaid patients (including the Bayou Health Plans); all self-pay patients, and all UCC patients (100% uncompensated care).		12/1/14
	The offender prescriptions are low in December because the local prison decided to go elsewhere to fill their prescriptions.		12/1/14
Operations Milestones	Accomplishment	Impact	Date completed
Medical Equipment Investments			
Technology Investments			

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Graduate Medical Education Resident FTEs by Program Specialty				
Lake Charles Memorial Hospital Lake Charles Based Programs				
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
FY14, FY15, and FY16 is Lake Charles Memorial Hospital only (LSU affiliated community based residency only)	Family Medicine-Lake Charles	24.0	24.2	24.0
Lake Charles Programs		24.0	24.2	24.0

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LSU Health Public-Private Partnership Report Card FY 2016 - 4th Quarter

Rapides Regional Medical Center & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana																
Measure	HPL Monthly Avg FY 12	Rapides/Christus Monthly Avg FYE Sep 2014	Rapides/Christus Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	
Statistics	Total Adult/Pediatric Discharges	130	2,233	2,267	2,387	2,286	2,302	2,332	2,060	2,280	2,179	2,105	2,316	2,349	2,261	2,248
	*Total Psychiatric Discharges	44	39	58	44	74	68	56	52	51	58	76	64	63	50	68
	Total	174	2,272	2,325	2,431	2,360	2,370	2,388	2,112	2,331	2,237	2,181	2,380	2,412	2,311	2,316
	Total observation days		652	726	812	729	829	722	657	779	820	785	832	828	821	843
	ALOS - Adult/Pediatric	5.36														
	ALOS - Psychiatric	10.97														
	Total IP Discharge Days - Adult/Pediatric	695														
	Total IP Discharge Days - Psychiatric	483														
	Average Daily Census-Adult and Pedi	22.80	347	409	422	417	425	393	383	398	393	420	402	391	371	392
	Average Daily Census - Psych	15.60														
	Outpatient Encounters		28,033	26,831	27,023	26,372	27,040	27,207	24,841	26,482	26,045	26,708	28,654	27,400	27,385	28,347
	Outpatient Clinic Visits with E&M codes	3,196														
	*ED Visits		10,004	10,172	11,023	10,894	11,031	10,807	10,473	10,956	10,859	10,657	11,770	11,493	11,181	11,743
	Total # of free care individuals															
	# of free care recipients															
# of free care approved applicants																
Percent Patient Mix by Service	% Patient Mix Inpatient (IP)															
	IP Free Care & Self Pay		9.72%	9.36%	7.70%	9.20%	9.20%	8.50%	8.70%	7.60%	6.90%	7.10%	5.90%	6.30%	5.10%	5.90%
	IP Commercial															
	IP Commercial Medicaid (Bayou Health)		12.80%	11.19%	13.80%	14.00%	17.70%	15.50%	14.90%	15.90%	14.40%	14.50%	15.20%	15.90%	15.60%	14.00%
	IP Medicaid		4.69%	4.08%	5.50%	4.20%	4.80%	3.10%	6.20%	3.30%	2.70%	4.00%	2.90%	4.90%	4.20%	4.50%
	IP Medicare															
	% Patient Mix Psychiatry (Psych)															
	Psych Free Care															
	Psych Self Pay															
	Psych Commercial															
	Psych Commercial Medicaid (Megellan)															
	Psych Medicaid															
	Psych Medicare															
	% Patient Mix Outpatient (OP)															
	OP Free Care & Self Pay		18.25%	19.32%	18.60%	16.20%	17.90%	15.60%	18.40%	16.00%	17.07%	16.10%	16.00%	16.30%	16.80%	16.20%
OP Commercial																
OP Commercial Medicaid (Bayou Health)		15.71%	14.50%	16.30%	17.10%	16.50%	17.80%	17.10%	17.50%	17.90%	18.80%	17.90%	17.70%	17.50%	17.10%	
OP Medicaid		2.62%	3.48%	2.80%	3.10%	3.20%	3.20%	3.20%	3.10%	3.10%	2.80%	3.10%	3.00%	3.30%	2.90%	
OP Medicare																
% Patient Mix Emergency Dept (ED)																
ED Free Care & Self Pay		23.03%	22.81%	23.90%	22.50%	23.70%	21.50%	23.00%	22.10%	21.60%	19.70%	20.60%	20.60%	20.70%	21.60%	
ED Commercial																
ED Commercial Medicaid (Bayou Health)		28.24%	26.49%	26.10%	28.20%	27.80%	29.80%	28.40%	29.10%	29.50%	28.90%	27.80%	27.30%	28.20%	26.70%	
ED Medicaid		2.92%	2.87%	2.70%	2.50%	2.60%	2.60%	2.40%	2.50%	1.70%	2.00%	2.20%	2.60%	2.60%	2.70%	
ED Medicare																
Offender Care	Offender Care															
	¹ Total # Inpatient Discharges		5	4	11	8	5	4	9	2	7	4	8	5	3	10
	% of IP Days		0.01%	0.02%	0.08%	0.06%	0.04%	0.03%	0.08%	0.02%	0.06%	0.03%	0.06%	0.04%	0.03%	0.08%
	Total # OP Encounters		42	23	20	12	22	19	16	19	20	13	11	10	11	11
	% of OP Encounters		0.01%	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
	ED Encounters		8	5	23	20	26	19	18	28	26	20	8	12	17	12
	% of ED Visits		0.01%	0.02%	0.21%	0.18%	0.24%	0.18%	0.17%	0.26%	0.24%	0.19%	0.07%	0.10%	0.15%	0.10%
	² # Telemed visits		0	0	0	0	0	0	0	0	0	0	0	0	0	0
% of Telemed visits		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
CEA Core Clinical Services	HIV Care															
	# HIV Outpatient Clinic visits															
	Cancer Care															
	# Oncology Infusion visits	78														
	Trauma Care															
	Level I Trauma Center (Y/N)															
	Outpatient Pharmacy Assistance															
	Total # prescriptions filled															
	# Patient Assistance Prescriptions filled															
	⁴ # HIV prescriptions filled															
# Offender prescriptions																
# Other prescriptions																
Are prescriptions available same day (Y/N)																
Avg wait time on prescription in minutes																

*Indicates core services


¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

++Working with partner to obtain report card data

Data provided by LSU HCSD for FY12; Data provided by Gjerset & Lorenz, LLP on behalf of Rapides Regional and Christus St. Francis Cabrini for FY14 and after

 Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
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Rapides Regional Medical Center & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana			
Footnotes	Comments		Date completed
Operations Milestones	Accomplishment	Impact	Date completed
	Recruiting and retaining physicians	The Hospitals regularly recruit new providers and expand services to their communities. Specifically, the Hospitals have expanded the scope of healthcare services provided by adding Ophthalmology, Optometry and Neurology services; expanded the hours and availability of primary and specialty care services, including Cardiology and Neurology; purchased additional equipment to improve delivery of Ophthalmology patient services; and expanded staffing for urgent care services.	6/30/16
	Routine preventive care	The Hospitals are addressing these disparities by recruiting and retaining primary care providers and opening outpatient primary care clinics to offer medical homes that provide primary care services along with care coordination with specialists and other providers.	6/30/16
	Ob/Gyn	The Hospitals and their affiliates are establishing local and accessible maternity care home clinics. These clinics give women in the community greater access to the care and education needed for healthier pregnancies, resulting in more babies being carried to term and reduced long-term complications and health costs. By investing in the care coordination of maternity health services and improvements in perinatal and neonatal health and education, the Hospitals anticipate their efforts will aid in improving outcomes while reducing overall healthcare costs, particularly for the Medicaid population.	6/30/16
	Manage chronic conditions	The Hospitals and their affiliates are developing chronic care management programs for specific populations (for example, diabetes and heart disease) where specialized teams work closely with patients and their primary care physicians to assist patients in controlling their chronic conditions, providing additional services such as medication adherence education and nutrition counseling. This multi-faceted approach to high-risk patient care, including evaluation, preventative screening/treatment, and education, reduces costs and improves health outcomes.	6/30/16
	Well child visits	The Hospitals and their affiliates are bringing increased access to pediatric care by recruiting pediatricians, opening new pediatric clinics, and offering expanded office hours in existing pediatric clinics in underserved areas across the state. In addition, some of the Hospitals provide school-based health centers, offering access to medical and mental health services to adolescents and children where they spend most of their time, schools.	6/30/16
	Alternative Service Locations	The Hospitals operate two new primary care clinics, three new specialty care clinics and two new outpatient pharmacies. All seven clinics provide services to all patients, including low income and needy patients during normal business hours. Two clinics are located in Pineville, and the rest are in Alexandria. The specialty care services currently available at the clinics include Orthopedics, Cardiology, Gynecology, Coumadin Clinic, Diabetic Education, Oncology, General Surgery, Ophthalmology and Pulmonology. In addition to the primary care and specialty care clinics, the hospitals are also operating three new clinics dedicated to providing urgent care services. The urgent care clinics offer services during expanded hours – two from 8 am to 10 pm seven days a week, and the other from 9 am to 9 pm Monday through Friday, 10 am to 5 pm Saturday, and noon to 6 pm Sunday. Two of the clinics are located in central Alexandria, and the other is located in Pineville.	6/30/16
	Improved quality of care/Clinical measure gains (outcomes)	Over the past five years, the Hospitals have reduced Central Line Days and complications from medical treatment (e.g. collapsed lung due to medical treatment, serious blood clots after surgery). ¹⁵ Further, the Hospitals are improving their preventive care by improving the percentage of patients who timely receive antibiotics pre- and post-surgery, removal of urinary catheters within one to two days post-surgery, and outpatient imaging efficiencies.	6/30/16
	Hospitals' Certifications and Recognition - Rapides Regional Medical Center ("Rapides")	Rapides was recently recertified as a "Certified Advanced Primary Stroke Center" by the Joint Commission, a certification it has held since 2009. Rapides Regional is one of 11 hospitals in Louisiana with a certified stroke center, and the only Advanced Primary Stroke Center in Central Louisiana with neurosurgeons on call 24 hours a day, 7 days a week. Further, for the fifth straight year, Rapides was named a Top Performer on Key Quality Measures by The Joint Commission; Rapides is one of two hospitals in Louisiana to receive this distinction five years in a row. Rapides also received major teaching hospital status, recognizing its commitment to a high level of medical education, research, and innovative patient care.	6/30/16
	Hospitals' Certifications and Recognition - CHRISTUS St. Frances Cabrini Hospital ("Cabrini")	Cabrini has been named a Women's Choice Award recipient as an America's Best Hospital for Cancer Care, acknowledging the hospital's dedication to providing exceptional patient care and cancer treatment care for women and their families. Recently, the hospital was chosen as the Best Hospital for the 8th year in a row by CenLa Focus.	6/30/16
	Community Outreach by Rapides	The HCA hospitals offered educational programs and classes in: advanced cardiovascular life support, breast feeding, basic life support, car seat safety, childbirth, Lamaze, siblings, non-violent crisis intervention, CPR, Safe Sitter babysitting, and joint pain. Rapides also held child abuse awareness and prevention events throughout April.	6/30/16
	Community Outreach by Cabrini	Cabrini expended \$4,640 to provide community education and outreach support to over 300 persons through its yoga classes and support groups for Parkinson's, Alzheimer, Suicide, Widowed Persons, Weight Loss, and Bereaved Parents.	6/30/16
Medical equipment Investments			
Technology Investments			

**LSU Health Public-Private Partnership Report Card
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Graduate Medical Education Resident FTEs by Program Specialty				
Rapides Regional Alexandria Based Programs				
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Family Medicine - Alexandria	18.0	18.0	18.0
	Alexandria Programs	18.0	18.0	18.0

Information provided by LSU Health Sciences Center - Shreveport

LSU Health Public-Private Partnership Report Card FY 2016 - 4th Quarter


University Health Conway - Monroe, Louisiana															
Measure	UH-C Monthly Avg FYE Sep 2014	UH-C Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	
Statistics	Total Adult/Pediatric Discharges	348	357	345	346	354	379	310	353	386	350	357	339	325	318
	*Total Psychiatric Discharges	61	61	44	55	63	47	37	72	78	73	73	64	55	66
	Total	409	417	389	401	417	426	347	425	464	423	430	403	380	384
	Total observation days	66.48	111.52	159.23	163.82	153.60	146.33	96.48	113.05	107.55	149.00	132.00	132.21	125.00	106.00
	ALOS - Adult/Pediatric	3.88	3.88	3.72	3.88	3.70	3.61	4.49	3.84	4.02	4.12	4.14	4.05	4.03	4.00
	ALOS - Psychiatric	12.45	13.19	18.30	14.47	12.00	17.09	20.95	10.90	9.85	9.33	9.58	11.34	12.96	10.27
	Total IP Discharge Days - Adult/Pediatric	1,345	1,380	1,285	1,343	1,311	1,367	1,393	1,357	1,551	1,441	1,478	1,372	1,309	1,271
	Total IP Discharge Days - Psychiatric	749	776	805	796	756	803	775	785	768	681	699	726	713	678
	Average Daily Census-Adult and Pedit	44.17	45.39	41.45	43.32	43.70	44.10	46.43	43.77	50.03	49.69	47.68	45.73	42.23	42.37
	Average Daily Census - Psych	24.63	25.50	25.97	25.68	25.20	25.90	25.83	25.32	24.77	23.48	22.55	24.20	23.00	22.6
	Outpatient Encounters	10,350	10,767	11,097	10,755	11,300	11,518	9,875	10,245	11,066	11,321	10,939	11,851	11,858	11,963
	Outpatient Clinic Visits with E&M codes	6,488	6,902	7,434	7,342	7,707	7,627	6,960	7,181	7,753	7,889	7,598	8,098	8,078	8,337
	ED Visits	2,200	2,216	2,393	2,408	2,443	2,607	2,531	2,729	3,061	2,886	3,004	3,041	3,143	3,091
	Total # of free care individuals		3,550	3,816	4,501	4,613	4,627	4,678	4,498	4,285	4,457	4,507	4,393	4,144	4,231
	# of free care recipients		1,554	1,692	1,821	1,988	1,971	1,917	1,953	2,095	2,067	1,934	1,979	2,119	2,015
	# of free care approved applicants		204	167	241	307	308	316	440	383	313	180	172	245	296
Percent Patient Mix by Service	% Patient Mix Inpatient (IP)														
	IP Free Care	12.85%	9.17%	10.43%	10.95%	8.92%	7.90%	5.67%	8.84%	7.03%	6.32%	7.17%	9.11%	13.90%	12.67%
	IP Self Pay	12.24%	11.99%	6.61%	6.70%	3.81%	6.22%	4.45%	7.00%	7.74%	7.29%	5.48%	7.22%	8.17%	8.18%
	IP Commercial	6.42%	9.09%	11.98%	11.62%	8.85%	10.61%	9.62%	8.03%	7.99%	6.11%	12.86%	11.66%	7.26%	12.04%
	IP Commercial Medicaid (Bayou Health)	30.80%	31.59%	37.82%	35.29%	35.77%	36.50%	37.40%	34.78%	34.95%	32.69%	30.18%	34.55%	33.92%	35.25%
	IP Medicaid	21.23%	22.25%	18.91%	20.92%	18.92%	23.34%	30.73%	25.94%	24.37%	24.29%	23.75%	20.12%	14.74%	13.30%
	IP Medicare	12.72%	12.98%	11.13%	12.51%	16.40%	12.29%	7.11%	13.34%	12.57%	20.47%	16.51%	15.52%	18.03%	15.34%
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care	2.27%	2.25%	4.97%	1.63%	3.31%	2.49%	2.45%	3.57%	5.60%	2.64%	4.29%	1.93%	4.35%	2.95%
	Psych Self Pay	29.45%	21.60%	4.72%	19.10%	5.82%	4.86%	6.71%	14.14%	18.23%	18.06%	18.31%	16.94%	17.11%	26.40%
	Psych Commercial	6.55%	4.73%	9.57%	11.18%	13.76%	18.43%	5.16%	5.73%	5.21%	6.46%	3.86%	4.68%	12.34%	6.93%
	Psych Commercial Medicaid (Megellan)	30.11%	30.54%	32.80%	23.24%	38.49%	25.16%	28.90%	35.54%	26.30%	22.17%	37.63%	49.31%	34.50%	33.04%
	Psych Medicaid	12.29%	16.19%	20.50%	22.24%	23.68%	23.16%	24.77%	17.83%	13.67%	20.41%	18.03%	18.04%	13.18%	8.55%
	Psych Medicare	19.32%	24.63%	27.45%	22.61%	14.95%	25.90%	32.00%	23.18%	30.99%	30.25%	17.88%	9.09%	18.51%	22.12%
	% Patient Mix Outpatient (OP)														
	OP Free Care	33.06%	23.27%	23.93%	26.16%	27.43%	27.08%	27.05%	28.03%	25.91%	24.94%	26.37%	26.23%	27.87%	27.46%
	OP Self Pay	9.56%	15.50%	10.93%	8.62%	8.29%	8.47%	9.24%	9.27%	8.92%	9.44%	9.09%	9.91%	8.56%	8.60%
	OP Commercial	13.47%	16.11%	17.23%	17.67%	16.81%	16.02%	15.18%	15.41%	16.10%	16.28%	16.97%	16.84%	16.50%	17.45%
	OP Commercial Medicaid (Bayou Health)	21.40%	23.73%	28.08%	28.21%	27.68%	25.99%	27.77%	27.17%	27.70%	28.39%	26.83%	26.49%	26.37%	26.16%
	OP Medicaid	4.01%	3.21%	2.23%	2.32%	2.46%	3.31%	2.55%	2.62%	3.06%	3.38%	2.63%	2.13%	2.41%	2.06%
	OP Medicare	17.33%	16.96%	16.15%	15.55%	15.96%	17.49%	16.93%	16.31%	16.39%	15.71%	16.67%	16.65%	16.56%	16.48%
	% Patient Mix Emergency Dept (ED)														
	ED Free Care	19.33%	11.91%	12.95%	16.32%	16.13%	17.15%	16.12%	17.15%	17.05%	16.39%	16.61%	15.29%	16.10%	16.34%
	ED Self Pay	42.53%	44.80%	41.04%	35.67%	33.61%	34.10%	33.74%	32.47%	30.38%	31.81%	32.72%	33.31%	33.63%	34.81%
	ED Commercial	6.11%	7.60%	9.28%	8.31%	9.13%	9.13%	9.44%	9.53%	9.87%	9.91%	10.59%	10.69%	10.18%	10.77%
	ED Commercial Medicaid (Bayou Health)	16.20%	20.13%	22.15%	23.71%	25.58%	25.89%	26.91%	26.16%	28.16%	26.75%	27.26%	27.00%	27.78%	25.82%
	ED Medicaid	4.64%	4.33%	3.72%	4.07%	3.44%	3.49%	3.91%	2.49%	3.66%	4.09%	3.46%	3.72%	2.20%	2.04%
	ED Medicare	7.37%	7.96%	8.07%	8.06%	8.43%	7.36%	7.47%	9.78%	7.87%	8.35%	7.12%	8.19%	7.60%	7.76%
Offender Care	Offender Care														
	¹ Total # Inpatient Discharges	10	9	10	12	13	11	6	8	14	10	11	6	13	11
	% of IP Days	3.73%	2.93%	3.11%	2.01%	7.32%	3.15%	5.03%	2.06%	5.35%	2.85%	4.06%	1.82%	3.97%	3.23%
	Total # OP Encounters	119	131	160	159	154	190	127	121	212	210	158	207	205	213
	% of OP Encounters	1.18%	1.22%	1.44%	1.48%	1.36%	1.65%	1.29%	1.18%	1.92%	1.85%	1.44%	1.75%	1.73%	1.78%
	ED Encounters	84	72	67	93	90	75	61	66	92	78	67	55	79	76
	% of ED Visits	3.81%	3.26%	2.80%	3.86%	3.68%	2.88%	2.41%	2.42%	3.01%	2.70%	2.23%	1.81%	2.51%	2.46%
	# Telemed visits	0	0	0	0	0	0	0	0	0	0	0	0	0	0
% of Telemed visits	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
CEA Core Clinical Services	HIV Care														
	# HIV Outpatient Clinic visits	219	223	207	285	252	284	246	236	235	265	210	253	232	274
	Cancer Care														
	# Oncology Infusion visits	213	228	221	209	234	227	205	233	265	258	251	222	187	176
	Trauma Care														
	Level I Trauma Center (Y/N)	N	N	N	N	N	N	N	N	N	N	N	N	N	N
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	312	463	773	789	866	898	871	1,240	1,257	1,420	1,482	1,655	1,666	1,723
	# Patient Assistance Prescriptions filled	254	200	151	142	192	163	134	211	134	166	134	165	124	120
	# HIV prescriptions filled	N/A	7	9	15	16	13	4	11	3	5	7	13	8	8
# Offender prescriptions	N/A	59	85	80	106	75	114	167	136	145	155	156	144	152	
# Other prescriptions	57	228	528	552	552	647	619	851	984	1,104	1,186	1,321	1,390	1,443	
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
Avg wait time on prescription in minutes	3	11	15	15	15	15	15	20	20	20	20	20	20	20	

*Indicates core services

¹Offender admits were used in place of discharges for baseline

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by University Health Shreveport

 Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
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University Health Conway - Monroe, Louisiana			
Footnotes	Comments		Date Completed
	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until at least three months after a patient's date of service.		4/29/14
Operations Milestones	Accomplishment	Impact	Date Completed
	UH Conway Family Practice Health Fair	Increase and continuous improvement of patient care services available to community	4/1/16
	International Board of Lactation Consultant Examiners and International Lactation Consultant Association Award	University Health received the IBCLC Care Award in recognition for staffing professionals who hold the prestigious International Board Certified Lactation Consultant certification, and providing a lactation program for breastfeeding families. In addition, the facility demonstrated that it has recently completed activities that help protect, promote and support breastfeeding.	5/1/16
	Thomas H. Scott Award of Excellence	University Health Conway was recently nominated for the Thomas H. Scott Award of Excellence. It joined seven other Northeast Louisiana businesses in the corporate category. A reception, honoring all of the nominees was held by the Monroe Chamber of Commerce	5/1/16
	Joint Commission Gold Seal of Approval	University Health received the The Joint Commission's Gold Seal of Approval for hospital accreditation by demonstrating continuous compliance with its patient care and performance standards. The Gold Seal of Approval is a symbol of quality that reflects an organization's commitment to providing safe and effective patient care.	6/1/16
Medical Equipment Investments			
Technology Investments			

**LSU Health Public-Private Partnership Report Card
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Graduate Medical Education Resident FTEs by Program Specialty				
University Health Monroe Based Programs				
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Family Medicine - Monroe	24.0	24.0	25.0
Monroe Programs		24.0	24.0	25.0

Information provided by LSU Health Sciences Center - Shreveport

**LSU Health Public-Private Partnership Report Card
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University Health Shreveport - Shreveport, Louisiana			
Footnotes	Comments		Date completed
	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until at least three months after a patient's date of service.		4/29/14
Operations Milestones	Accomplishment	Impact	Date completed
	Blood Bank AABB Accreditation through March 2018	Increase and continuous improvement of patient care services available to community	4/1/16
	2016 Evening of Healers	On Thursday, April 28, members of the University Health Shreveport family were honored at the 2016 Evening for Healers.	4/1/16
	Free Head & Neck Cancer Screening	Free head and neck cancer screenings were offered conducted by the Department of Otolaryngology/Head & Neck Surgery to bring awareness to the community of the importance to detect cancers of the head and neck early and the importance of receiving regular examinations of this area, especially in smokers.	4/1/16
	International Board of Lactation Consultant Examiners and International Lactation Consultant Association Award	University Health received the IBCLC Care Award in recognition for staffing professionals who hold the prestigious International Board Certified Lactation Consultant certification, and providing a lactation program for breastfeeding families. In addition, the facility demonstrated that it has recently completed activities that help protect, promote and support breastfeeding.	5/1/16
	Governor and DHH Tour	Governor John Bel Edwards, Secretary of Health Dr. Rebekah Gee and Commissioner of Administration Jay Dardenne accepted the invitation to tour the UH hospital.	6/1/16
	Joint Commission Gold Seal of Approval	University Health received the The Joint Commission's Gold Seal of Approval for hospital accreditation by demonstrating continuous compliance with its patient care and performance standards. The Gold Seal of Approval is a symbol of quality that reflects an organization's commitment to providing safe and effective patient care.	6/1/16
	Advanced Primary Stroke Center Recognition	University Health Shreveport became the first hospital in North Louisiana to earn The Joint Commission's Certificate as an Advanced Primary Stroke Center. With this certification, University Health joined an elite group of health care organizations nationally focused on highly specialized stroke care.	6/1/16
Medical Equipment Investments			
Technology Investments			

**LSU Health Public-Private Partnership Report Card
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**Graduate Medical Education Resident FTEs by Program Specialty
University Health Shreveport Based Programs**

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Anesthesiology	32.0	32.0	32.0
	Emergency Medicine	29.0	29.0	29.0
	Family Medicine	24.0	24.0	24.0
	Medicine (Categorical)	56.0	72.0	72.0
	Medicine (Preliminary)	10.0	10.0	10.0
	Internal Medicine Primary Care	22.0	6.0	6.0
	Medicine/Pediatrics	16.0	16.0	16.0
	Neurology	13.0	12.0	14.0
	Neurosurgery	14.0	13.0	14.0
	OB/GYN	24.0	24.0	24.0
	Ophthalmology	12.0	12.0	12.0
	Oral Surgery (ADA)	17.0	17.0	17.0
	Orthopaedics	16.0	15.0	15.0
	Otolaryngology	15.0	15.0	15.0
	Pathology	12.0	12.0	12.0
	Pediatrics	24.0	24.0	24.0
	Psychiatry	32.0	32.0	32.0
	Radiology	14.0	15.0	15.0
	Surgery (General)	29.0	29.0	29.0
	Urology	8.0	8.0	8.0
	Family Medicine - Rural	7.0	9.0	9.0
	Family/EMS	-	-	-
	Pain Medicine Fellowship	2.0	2.0	2.0
	Cardiology Fellowship	13.0	13.0	13.0
	Interventional Cardiology Fellowship	1.0	1.0	1.0
	Critical Care Fellowship	4.0	4.0	4.0
	Endocrinology Fellowship	4.0	4.0	4.0
	Gastroenterology Fellowship	9.0	9.0	9.0
	Hematology/Oncology Fellowship	16.0	16.0	17.0
	Infectious Diseases Fellowship	3.0	3.0	3.0
	Nephrology Fellowship	6.0	6.0	6.0
	Pulmonary/Critical Care Fellowship	9.0	9.0	9.0
	Rheumatology Fellowship	6.0	6.0	6.0
	Sleep Medicine Fellowship	2.0	2.0	3.0
	Neurosurgery Fellowship	0.0	1.0	1.0
	Allergy/Immunology Fellowship	4.0	4.0	4.0
	Cytopathology Fellowship	2.0	2.0	2.0
	Child & Adolescent Psych Fellowship	4.0	4.0	4.0
	Forensic Psychiatry Fellowship	2.0	2.0	2.0
	Colon & Rectal Fellowship	2.0	2.0	2.0
Shreveport Programs		515.0	516.0	521.0

LSU Health Public-Private Partnership Report Card FY 2016 - 4th Quarter

Measure	Definition
Measure	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric discharges and normal newborns.
	Total Adult/Pediatric Discharges
	*Total Psychiatric Discharges
	Total Discharges
	Total observation days
	ALOS - Adult/Pediatric
	ALOS - Psychiatric
	Total IP Discharge Days - Adult/Pediatric
	Total IP Discharge Days - Psychiatric
	Average Daily Census-Adult and Pedi
	Average Daily Census - Psych
	³ Outpatient Encounters
	³ Outpatient Clinic Visits with E&M codes
	⁶ ED Visits
	Total # of free care individuals
# of free care recipients	
# of free care approved applicants	
Offender Care	¹ Total # Inpatient Discharges
	% of IP Days
	Total # OP Encounters
	% of OP Encounters
	ED Encounters
	% of ED Visits
	² # Telemed visits
% of Telemed visits	
*Core Clinical Services	⁵ # HIV Clinic visits
	# Oncology Infusion visits
	# Urgent Care visits (LSU Health BR & WOM only)
	# Mental Health HIV visits (WOM only)
*Outpatient Pharmacy (Core Service)	Total # prescriptions filled
	# Patient Assistance Prescriptions filled
	⁴ # HIV prescriptions filled
	# Offender HIV prescriptions
	# Offender prescriptions
	# Other prescriptions
	Are prescriptions available same day (Y/N)
	Avg wait time on prescription in minutes

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

³Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

⁵LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable

LSU Health Public-Private Partnership Report Card FY 2016 - 4th Quarter

Measure	Definition
% Patient Mix Inpatient (IP)	
IP Free Care	The percentage of inpatient days from free care payor sources to total inpatient days. Excludes partial assistance and sliding scale totals.
IP Self Pay	The percentage of inpatient days from self pay payor sources to total inpatient days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
IP Commercial	The percentage of inpatient days from commercial payor sources to total inpatient days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
IP Commercial Medicaid (Bayou Health)	The percentage of inpatient days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient days.
IP Medicaid	The percentage of inpatient days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
IP Medicare	The percentage of inpatient days from Medicare payor sources to total inpatient days. Medicare includes payments from Medicare Parts A and B.
% Patient Mix Psychiatry (Psych)	
Psych Free Care	The percentage of inpatient psych days from free care payor sources to total inpatient psychiatric days. Excludes partial assistance and sliding scale totals.
Psych Self Pay	The percentage of inpatient psych days from self pay payor sources to total inpatient psychiatric days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
Psych Commercial	The percentage of inpatient psych days from commercial payor sources to total inpatient psychiatric days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
Psych Commercial Medicaid (Megellan)	The percentage of inpatient psych days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient psychiatric days.
Psych Medicaid	The percentage of inpatient psych days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
Psych Medicare	The percentage of inpatient psych days from Medicare payor sources to total inpatient psychiatric days. Medicare includes payments from Medicare Parts A and B.
% Patient Mix Outpatient (OP)	
OP Free Care	The percentage of outpatient visits from free care payor sources to total outpatient visits. Excludes partial assistance and sliding scale totals.
OP Self Pay	The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
OP Commercial	The percentage of outpatient visits from commercial payor sources to total outpatient visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
OP Commercial Medicaid (Bayou Health)	The percentage of outpatient visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total outpatient visits.
OP Medicaid	The percentage of outpatient visits from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
OP Medicare	The percentage of outpatient visits from Medicare payor sources to total outpatient visits. Medicare includes payments from
% Patient Mix Emergency Dept (ED)	
ED Free Care	The percentage of emergency visits from free care payor sources to total emergency visits. Excludes partial assistance and sliding scale totals.
ED Self Pay	The percentage of emergency visits from self pay payor sources to total emergency visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
ED Commercial	The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
ED Commercial Medicaid (Bayou Health)	The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total emergency visits.
ED Medicaid	The percentage of emergency visits from Medicaid fee for service payor source (non CCN) to total emergency visits. Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
ED Medicare	The percentage of emergency visits from Medicare payor sources to total emergency visits. Medicare includes payments from Medicare Parts A and B.

Percent Patient Mix by Service

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

³Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge s

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

⁵LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable